

Hong Kong Christian Service
Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER)

香港基督教服務處 融匯 – 少數族裔人士支援服務中心

Job Vacancy Form

About CHEER:

CHEER is one of the support service centres funded by the Home Affairs Department (HAD) of HKSAR Government to provide accessible services to ethnic minorities in Hong Kong. Our major services include interpretation and translation services, Cantonese and English courses, computer classes and integration programmes.

Notes to Employers:

1. Employers are welcomed to provide information of job vacancies to CHEER by completing the Job Vacancy Form.
2. CHEER will process your company's vacancy application as soon as possible upon receipt of Job Vacancy Form.
3. Each vacancy order will remain valid for 2 months.
4. You are requested not to submit the same application during the vacancy processing stage or when the vacancy order is still valid. If you have changed your contact means or terms of employment, or if the vacancy is filled, please notify us immediately.
5. CHEER reserves the right to edit and revise contents of the vacancy orders; and process or refuse to display any vacancy orders provided by you at CHEER and the web-site of CHEER.

STATEMENT OF PURPOSES FOR PEPERSONAL DATA

Purpose of Collection

1. The personal data as provided by you to CHEER or by means of the Job Vacancy Form will be used by the offices of CHEER that provide employment services for introducing job seekers to you or other related purpose. The provision of personal data by you is voluntary. However, if you do not provide sufficient information, we may not be able to process your request.

Classes of Transferees

2. The personal data provided by you in the Job Vacancy Form or to our staff will be disclosed to job seekers in order to introduce job seekers to you. Subject to your consent, information regarding your company's name, contact person and contact means will also be shown on display boards, the Internet or other publicity channels so that job seekers can contact you direct for interviews.

Access to Personal Data

3. You have a right of access and correction in respect of your personal data as provided for in Sections 18 and 22 and Principle 6 of Schedule 1 of the Personal Data (Privacy) Ordinance. Your right of access includes the right to obtain a copy of record of your personal data.

Enquiries

4. Enquiries concerning your personal data collected by means of job vacancy form including the making of access and corrections, should be addressed to:

Hong Kong Christian Service

Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER)

Address: 4/F, South Asia Commercial Centre, 64 Tsun Yip Street, Kwun Tong,
Kowloon

Tel. No.: 3106 3104

Fax: 3106-0454

Email: cheer@hkcs.org

**Hong Kong Christian Service
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Job Vacancy Form

- Please read through the Notes to Employers and Statement of Purposes for Personal Data on page 1 and 2.

- Please fill up this form in English and send the completed form to CHEER by fax: 3106 0454 or email: cheer@hkcs.org For enquiry please contact 3106 3104.

**Delete inappropriate item*

Part I : Employer Information (Items will be showed in the post))

1. Company Name : Cathay Pacific Airways Limited		2. Trade : Aviation
3. Company Address: Cathay Pacific City, 8 Scenic Road, Hong Kong International Airport, Lantau, Hong Kong		
4. Contact Person : *Miss Christy Cheung		
5. Tel. No.: 27474246	6. Email Address: christy_c_cheung@cathaypacific.com	7. Fax No.: N/A

Part II : Vacancy Information

8. Job Title : Customer Services Officer		9. No. of Vacancy(ies) : Mass Hiring																																														
10 Job Duties : - Be the brand representative to provide great customer experience at the airport, Hong Kong or Kowloon AEL station, and designated pre-flight registration locations - Deliver a seamless airport experience to our passengers from check-in to boarding - Provide efficient and courteous assistance at various locations such as check-in counters, departure and arrival areas - Opportunities to assist some behind-the-scene operations tasks - Prepare flight related documentations to ensure safe and an on-time operations																																																
11. Contract of Employment: <input checked="" type="checkbox"/> Full-time																																																
12. Work Place (if different from item 3 –Company Address above): <u>Hong Kong International Airport, Lantau, Hong Kong</u>																																																
13. Working Hours : <u>8.5-9</u> Working days per week: <u>5</u> <input checked="" type="checkbox"/> Shift Holiday <input type="checkbox"/> Regular hours, (Schedule, e.g. Mon-Fri 9am-5pm) _____ <input checked="" type="checkbox"/> Shift work, working hours <u>8.5-9</u> hours per day																																																
14. Basic Salary : HK\$ 72.2 per hour (private information, do not disclose to candidates) <input type="checkbox"/> plus Commission around \$ _____ <input checked="" type="checkbox"/> other benefit(s) / allowance(s) <u>overnight, overtime, typhoon</u>																																																
15. Required Education : <input checked="" type="checkbox"/> No requirement <input type="checkbox"/> schooling <input type="checkbox"/> Primary (Completed Primary _____) <input type="checkbox"/> Secondary (Completed Secondary _____) <input type="checkbox"/> Diploma/Certificate <input type="checkbox"/> Sub-degree <input type="checkbox"/> Degree <input type="checkbox"/> Others (please specify : _____)																																																
16. Working Experience : Fresh graduates are welcome, experience in hospitality or service industry would be an advantage																																																
17. Language Requirement : (please take into account the <u>genuine</u> job requirement)																																																
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18. Other Entry Requirements:

- Right to work in Hong Kong
- Minimum age of 18
- Good command in spoken English. Proficiency in Cantonese and Putonghua are an advantage
- Flexibility to work on shift schedules (including overnight, weekend and public holidays)
- Fresh graduates are welcome, experience in hospitality or service industry would be an advantage
- Candidate with at least 1.5 year of experience in any airline or hospitality/service industry will be considered as experienced Customer Services Officer (more relevant package will be offered)
- As the position is a Safety Sensitive Role, candidates are also required to pass a pre-employment drug test

Part III: Job Application Method

Applicants can apply the vacancy by:

Submit application directly at <https://careers.cathaypacific.com/jobs/customer-services-officer-7282183>

Send resume to People Department at

* E-mail * HKIARecruitment@cathaypacific.com

Part IIV: Declaration

1. Our company / I authorize CHEER to post the above job vacancy(ies) for recruitment purpose.
2. Our company / I understand that the acceptance and display of this job advertisement by the CHEER should by no means be construed as the job order has fully complied with requirements of the Minimum Wage Ordinance. Our company / I shall be responsible for ensuring that the terms of the post concerned are in line with the Minimum Wage Ordinance..

Company Representative/Employer: CHRISTY CHEUNG

(Full name in Block Letters):

Co. Rep. /Employer Signature or Company Chop: _____ 

Date: 15 November 2024

For Official Use Only :

Received by : _____ Date: ____ (DD) ____ (MM) ____ (YY) Valid until (2 months): ____ (DD) ____ (MM) ____ (YY)